



2025 Vehicle Season Pass Conditions for the Mt Buller & Mt Stirling Alpine Resorts

1) Definitions

- a) **Authorised Officer** means a person appointed by the Secretary as an Authorized Officer under Section 83 of the Conservation, Forests and Lands Act 1987.
- b) **Board** means Alpine Resorts Victoria T/A Mt Buller & Mt Stirling Alpine Resorts, its employees, agents, representatives & contractors.
- c) **Conditions** means these Pass Conditions.
- d) **Infringement Notice** means a notice issued under the Alpine Resorts (Management) Regulations 2020.
- e) **Mt Buller** means the Mt Buller Alpine Resort.
- f) **Mt Stirling** means the Mt Stirling Alpine Resort.
- g) **Pass Holder** means the person holding a valid Vehicle Season Pass.
- h) **Permitted Vehicle** means the vehicle for which a Pass has been issued.
- i) **Regulations** means the Alpine Resorts (Management) Regulations 2020.
- j) **Reservation** means a Pass Holder notifying the Board by midnight at least two days prior to arrival during the Declared Snow Season, of their intention to use their Pass to enter Mt Buller or Mt Stirling.

2) Term

The Conditions apply for the calendar year specified on the Pass.

3) Acknowledgements by Pass Holder

Property in the Pass vests with the Board who may in its discretion, mark, endorse, invalidate, vary, confiscate, or cancel the Pass and/or restrict entry into Mt Buller and Mt Stirling.

The Pass Holder must comply with directions of the Board given at any time or from time to time in the interests of safety or for the management, protection, or control of traffic at Mt Buller & Mt Stirling.

Pass Holder must comply with the Regulations and the directions of the Board relating to wheel chains and ensure that the Permitted Vehicle is suitably equipped to drive on a declared Hazardous Road and on icy and snow-covered roads.

4) Indemnity

The Pass Holder indemnifies and keeps indemnified the Board from and against any and all claims, losses, damage and liability (with civil or criminal) including any injury or death which is incurred by the Board as a result of the use of the Permitted Vehicle at Mt Buller & Mt Stirling whether at the suit of the Pass Holder, any person claiming under the Pass Holder or at the suit of any third party.

5) Release

The Pass Holder and any person claiming under the Pass Holder releases the Board from and against any claim, loss, damage or liability (whether civil or criminal) including injury or death as a result of the use of the Permitted Vehicle at Mt Buller & Mt Stirling.

6) Privacy

Personal information collected by the Board when selling a Pass is not provided or available to any other party and is appropriately destroyed when no longer required.

7) Notification of Changes

The Board reserves the right to change these Pass Conditions where necessary. Where a change affects a Pass Holder, the Board will provide written notice of the change.

8) General Conditions

- a) A Pass is available to privately registered motor vehicles only (less than 9 seating capacity), excluding commercial motor vehicles. Commercial motor vehicles include any motor vehicle which is used or intended to be used for carrying passengers for hire or reward.
- b) A Pass entitles the Permitted Vehicle day and/or overnight resort entry access to Mt Buller and Mt Stirling for the calendar year specified on the Pass.
- c) A Pass does not provide access into the Mt Buller Village during the Declared Snow Season.
- d) Permitted Vehicles must stop at the entry gate if directed for Pass verification.
- e) A Pass is not transferable. One vehicle registration number only can be nominated per Pass.
- f) Pass Holders must always comply with resort signage, including prior to and at entry points to the resorts.
- g) Pass Holders must not obstruct or hinder the flow of traffic and snow clearing machinery.
- h) A Pass authorises parking for the Permitted Vehicle only. The Permitted Vehicle is to be parked as directed by the Board staff or relevant signs. Vehicles parked incorrectly may be issued with an Infringement Notice.
- i) A Pass may be revoked if an Authorised Officer observes a Permitted Vehicle not complying with any regulations by within the boundaries of the resorts.
- j) A Pass shall not be used to provide commercial gain to the vehicle owner or Pass Holder, or any other person or entity.

9) Access and reservation requirements – Peak Weekend Day Entry (July and August)

To have guaranteed access, Pass Holders must reserve peak weekend day entry for the Permitted Vehicle to enter Mt Buller or Mt Stirling during July and August. No additional payment is required to make a Reservation or to enter the resorts. Reservations are only available for the Permitted vehicle. The reservation is non-transferable.

- a) Reservations are to be made via the online booking portal
- b) Reservations made before midnight on the Thursday prior to arrival are guaranteed entry for the reserved day(s).
- c) Reservations made after midnight on the Thursday prior to arrival, are subject to parking bay availability.
- d) Failure to make a Reservation on a day when parking bays have reached capacity will result in the Permitted Vehicle not being able to utilise on-mountain day carparks.
- e) After making a Reservation, the Pass Holder will receive a Dashboard Pass to display alongside the Season Pass. The Dashboard Pass reserves entry to Mt Buller or Mt Stirling on that day(s) for the Permitted vehicle only.
- f) Cancellation of a Reservation must be received via email to parking.mtbuller@alpineresorts.vic.gov.au by 12pm the Friday before arrival. Cancellations received after this time will be counted as failure to use.
- g) When making a Reservation, Pass Holders must have a genuine intention to use their Pass to enter Mt Buller or Mt Stirling on that day(s). The Board reserves the right to cancel a Reservation if it believes the Pass Holder has not abided by this requirement.
- h) The Board reserves the right to suspend or cancel a Pass if a Pass Holder makes three or more Reservations during the Declared Snow Season in any one year but then fails to use their Pass to enter Mt Buller or Mt Stirling on that day(s).

10) Refund Policy

The permit is non-refundable for any reason other than a qualifying Resort Closure Pandemic Event